

Code Enforcement Officer

EEO Class Code: Professionals Union Status: Unclassified FLSA Code: Non-Exempt

The Town of Pembroke Park Job Description

Department:	Public Services
Division:	Building - Code Enforcement
Supervises:	None
Position Reports To:	Code Enforcement Supervisor
Sworn:	No

Job Specifications

NATURE OF WORK

Under general supervision of the Code Enforcement Supervisor, performs a variety of technical duties in support of the Town's local code enforcement program; monitors and enforces a variety of applicable ordinances, codes, and regulations related to zoning, land use, nuisance housing, building codes, health and safety, blight, graffiti, water waste, and other matters of public concern; and serves as a resource and provides information on Town regulations to property owners, residents, businesses, the general public, and other Town departments and divisions.

ILLUSTRATIVE TASKS

Tasks required of the Code Enforcement Officer include, but are not limited to:

- Investigate code complaints and identify code violations; prepare case files and present cases to the Town's violations hearing examiner. Codes include: nuisance codes; street and sidewalk codes; land use regulations, codes and permits; water and sewer codes; zoning codes; handicapped access regulations; billboard/sign codes; building, dangerous building and housing codes; wharves; outdoor pool enclosures and mobile home park regulations; and other similar town codes, ordinances and/or regulations.
- Conduct investigations and evaluate complex circumstances to identify actual, possible, or potential code, regulation, or ordinance compliance violations.
- Input investigation reports into system in a timely manner.
- Participate in the development of code compliance strategies and policies.
- Research a variety of public record resources to verify business/property ownership, location or other relevant information associated with compliance.

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- Notify individuals of actual or potential code compliance deficits and of the corrective action required.
- Prepare case files for the hearing examiner which include letters, notices, photographs, affidavits and/or proposed findings and conclusions; present cases to the hearing examiner by testifying, offering exhibits and other evidence, and responding to questions.
- Establish and maintain an orderly system of identifying, preparing, storing, and tracking a variety of reports, records, and investigation/case files.
- Prepare and summarize reports, records, evidence, or other materials necessary for enforcement action taken by the Department or by other departments or agencies.
- First responder to Town emergencies.
- Prepares & submits meeting agenda documentation for Code Enforcement hearings and attend hearings.
- Represents Town on Emergency Operation Center boards as needed.
- Assists the Code Enforcement Supervisor in conducting emergency management preparedness efforts and preparing the disaster recovery evaluation reports.
- Provide weekly report of daily activities.
- Perform related work and special projects as assigned.

KNOWLEDGE, ABILITIES AND SKILLS

Employees with the position of Code Enforcement Officer should have knowledge of:

- Knowledge of Municipal Ordinance, Unified Development Code, applicable state and federal codes, regulations, and guidelines.
- Knowledge of Legal procedure for enforcing Municipal Ordinance, Unified Development Code, and applicable state laws.
- Ability to conduct basic inspection and investigation techniques to properly conduct inspections of properties for violations.
- Knowledge of basic construction.
- Must possess organizational skills to maintain a neat work environment.
- Excellent communication skills through telephone, written, and face-to-face interactions.
- The ability to interpret and apply ordinances, state laws, code books, environmental regulations, procedural manuals, policy statements, public safety reports, maps, plat maps, building and/or site plans, and court records.
- Proficient computer skills including Microsoft Office Suite, internet browser, and the ability to quickly learn other software applications; to include desktop and portable devices.
- The ability to create accurate and detailed recordkeeping/data entries to include case notes, photos, daily and monthly reports.
- Capability to write appropriate Violation Warning letters, Notice of Violation forms and Customer Service letters.
- Experience preparing records and reports in an organized fashion, admissible to court for hearings and trials.
- Ability to interpret data and prepare statistical reports using basic mathematical calculations.
- Able to work independently.

MINIMUM REQUIREMENTS

- High School Diploma or GED required. Associates degree in Public Administration, Criminal Justice, Planning, or a related field (Preferred).
- Two (2) years of experience in code compliance or similar enforcement, housing/building inspection, zoning, land use, planning or related fields, including some public service experience required.
- Four (4) years of experience in code compliance or similar enforcement, housing/building inspection, zoning, land use, planning or related experience (Preferred).
- A valid Florida State Driver's License.
- Any equivalent combination of experience and education may be considered.

PHYSICAL REQUIREMENTS AND WORKING ENVIRONMENT

The physical demands described here are representative of those that must be met by a teammate to successfully perform the essential duties and functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Regularly required to stand, sit, see, speak, hear, and use hands and fingers to operate a computer, telephone, or other electronic device.
- Occasional light to moderate lifting of office products and supplies may be required.
- Physical ability to drive a vehicle.

The work environment characteristics described here are representative of those a teammate encounters while performing the essential duties and functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

- Moderate noise (business office with computers, telephones, printers, fax machines, photocopiers, filing cabinets, and light traffic).
- Work within a confined area.
- Ability to work in a computer station for an extended period.
- The physical environment requires the employee to work inside and outside in heat/cold, wet/humid, and dry/arid conditions.
- The employee may be subject to work hazards including loud noise, vibrations, moving mechanical parts, exposure to chemicals, fumes, odors, poor ventilation, and oils.
- Work subjects' employees to the current OSHA standards on blood borne pathogens.
- May be requested to work overtime and weekends for special Town events, projects, and emergencies.